

2024



Impact Report





2023 was another successful and busy year for Delivery Mates, as we expanded our Sustainable Logistics services, delivering over 2.1 million customer deliveries using our fleet of Light Electric Vehicles (LEVs).



Kevin Savage, CEO

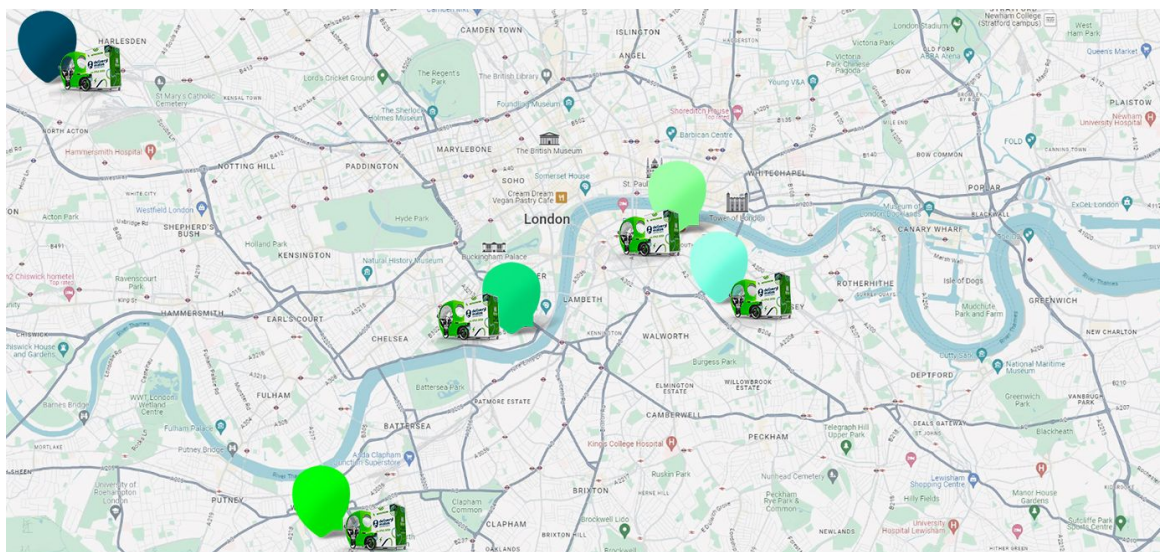
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"Looking back on 2023, it was a truly remarkable year for us. We established new partnerships in the UK and Europe, enabling us to successfully expand our network. We are delighted to be working with a diverse customer base as well as continuing our work with collaborators in the Public and Private sectors. We are also delighted to have received two prestigious awards; the **CiTTi Award** for our work on expanding Cargo Bikes

and the **Supply Chain Excellence Awards**, recognising the way we have driven change in Urban Logistics. . These achievements reflect our team's dedication and hard work in delivering great service and building a Sustainable Logistics solution for our customers. We are enthusiastic about our success in 2023 and excited by reshaping the Urban Delivery world further in 2024 and beyond."

5 New Micro-Hubs. Zero Emissions. Faster Deliveries.

- Launched 2023 hubs in Pimlico, Borough Market, Wandsworth, Bermondsey & Park Royal.
- Electric vehicles & cargo bikes for clean, quiet streets.
- Reduce CO2 & noise pollution for a healthier London.
- Each hub delivers up to 3,006 packages per week - fast & efficient.



● Wandsworth
 ● Pimlico
 ● Borough Market
 ● Bermondsey
 ● Park Royal

Expanding our presence

- London (HQ)
- Glasgow
- Paris
- Barcelona
- Rome
- Amsterdam

Cleaner Air, Healthier City: The Impact of Delivery Mates in 2023

In 2023, Delivery Mates' commitment to sustainable deliveries using electric cargo bikes made a significant positive impact on London's environment and public health.

- **Reduced CO2 Emissions:** By switching to electric vehicles, we prevented **102,520 kg** of CO2 from entering the atmosphere, contributing to cleaner air.
- **Lowered NOx Emissions:** Our operations helped cut **265,590 grams** of harmful NOx gases, improving overall air quality.
- **Minimized PM2.5 Pollution:** We successfully reduced **3,654 grams** of PM2.5 particulate matter, leading to a healthier environment for all.
- **Reduced NHS Costs:** Through cleaner air, our efforts are estimated to have saved the NHS an estimated **£17,639**.

What’s the impact?

The table below shows the most common and harmful greenhouse emissions, and how we compare against traditional carriers.

	CO2 (KG)	NOX (gm)	PM2.5 (gm)	COST TO NHS
PETROL VEHICLE	118,098	265,590	12,692	£18,439
BICYCLE	117	0 gm	0 gm	£0
CARGO BIKE	6,567	0 gm	0 gm	£0
ELECTRIC CAR	1,551	0 gm	419 gm	£215
ELECTRIC SCOOTER	264	0 gm	0 gm	£0
ELECTRIC VAN	7,078	0 gm	8,619	£584

* Environmental costs had Delivery Mates not been used
** Emissions calculator developed in partnership with Imperial College London

Nice numbers!

What do they mean?

They mean that we've saved emissions equivalent to...



20 homes

worth of electricity for a year

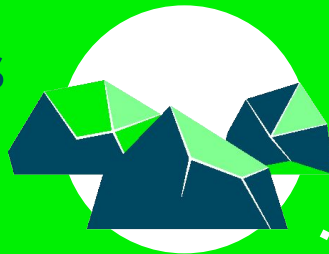


120 acres

of forest

56.5 tonnes

of coal being burnt



43,669 litres

of petrol



6.8 million

Smartphones charged



3908 days

of human lifetime

35.6 tonnes

of waste avoiding landfill



Expanding Cargo Bike Options to Enhance Deliveries

We did a significant expansion of our cargo bike fleet in 2023. Through strategic acquisitions, we've added a diverse range of new models, bringing our total to over 500 strategically positioned vehicles across the UK and Europe. This enhanced selection ensures we're even better equipped to tackle your delivery challenges.



What's the benefits?

- **More Options, More Efficiency:** Our strategically expanded cargo bike fleet offers a wider range of models for a tailored fit to your delivery needs. This translates to faster completion times, optimised operations, and a reduced environmental footprint.
- **Ready to Serve You:** Whether you require a nimble city bike or a larger cargo carrier, we have the perfect solution for efficient, sustainable deliveries.





...all thanks
to you.

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