

Impact Report

2025



Agenda

A word from our CEO

Milestones achieved

Footprint Improvement

What's the Impact?

Another Great Step Forward for Delivery Mates

Thank you to our customers, partners, and team for an impactful 2024. We delivered 2.9 million shipments, a 36.2% year-on-year increase, reflecting growing demand for eco-friendly solutions. Our innovative approach to Sustainable Urban Logistics continues to drive positive environmental change.

A 45% reduction in average delivery travel distance underscores the success of our Micro Hub and Hyper-Local delivery strategy, a key achievement in 2024. The trust of our expanding customer base and partners motivates us to keep improving.

Looking ahead, Delivery Mates remains dedicated to innovation and excellence. By advancing technology and optimising processes, we aim to redefine sustainable logistics again in 2025. Grateful for the trust of our customers and partners, and proud of our team's dedication, we're excited for another year of progress and impact!

A portrait of Kevin Savage, CEO, wearing a light blue button-down shirt. He is positioned in the bottom right corner of the page, with a large green circular graphic behind him.

Kevin Savage, CEO

Milestones Achieved



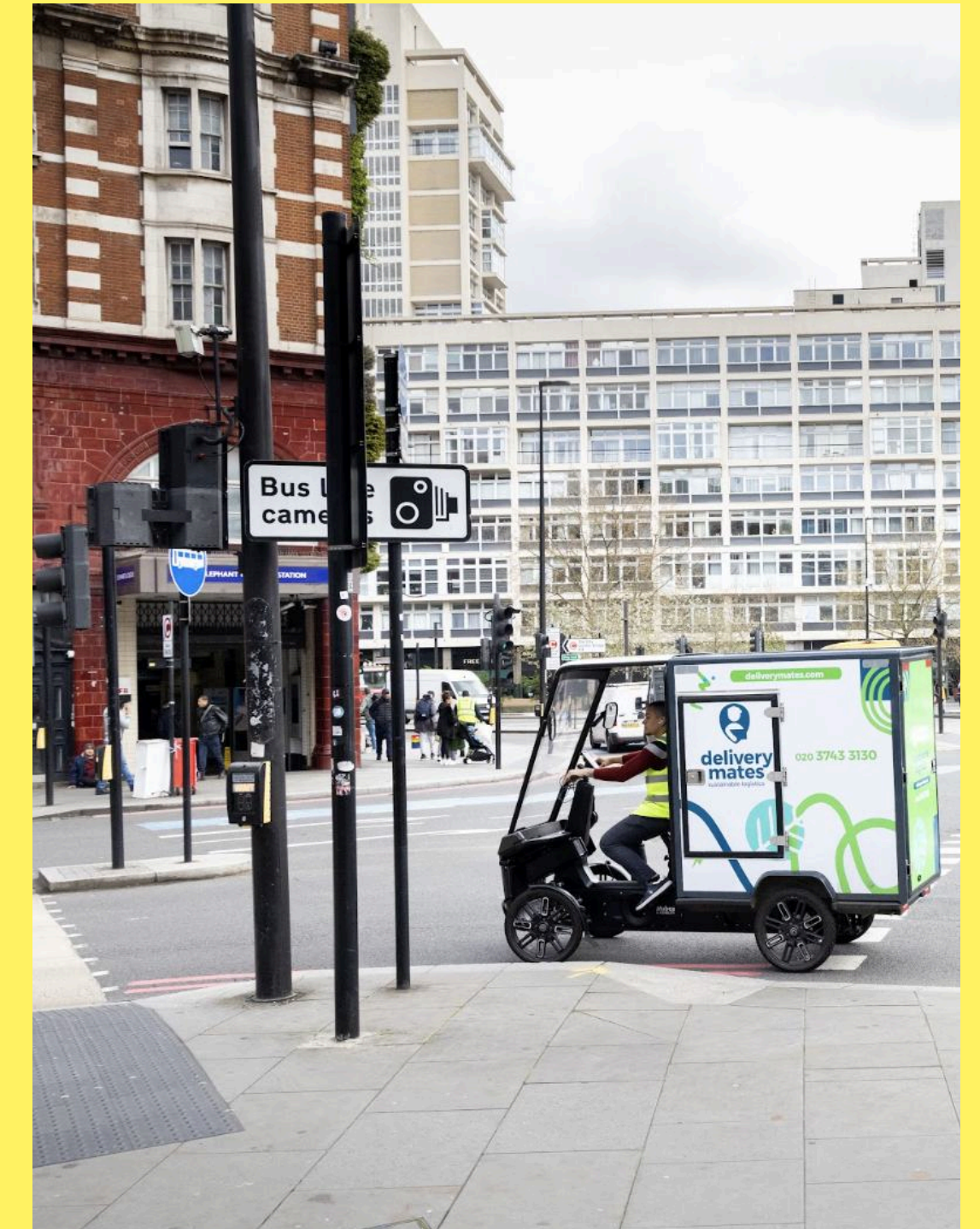
GROWTH

Successfully delivered 2.9 million shipments a **36.2% year-on-year increase**.



CUSTOMER TRUST

Nothing is possible without the continued trust of our **increasing and diverse customer base**.



EFFICIENCY

On-the-road efficiency continues to improve, with the average travel distance decreasing by an impressive **45% year-on-year**.

We decreased our footprint

Scaling Sustainability

In 2024, we have scaled our use of electric cargo bikes to achieve 8 times the CO2 savings compared to 2023.

Clearing the air

NOX and PM 2.5 reduction will significantly improve air quality in urban areas, directly benefiting public health.

Healthier cities

While our delivery operations are expanding, our shift to electric cargo bikes ensures that our environmental footprint decreases proportionally.

CO2 EMISSIONS REDUCTION

8X GREATER

NOX REDUCTION

6X GREATER

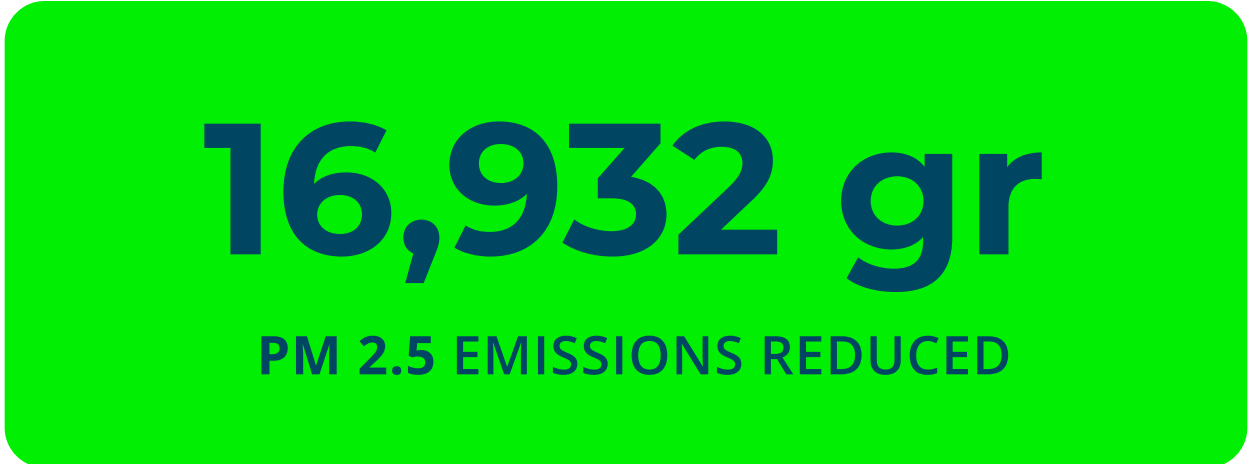
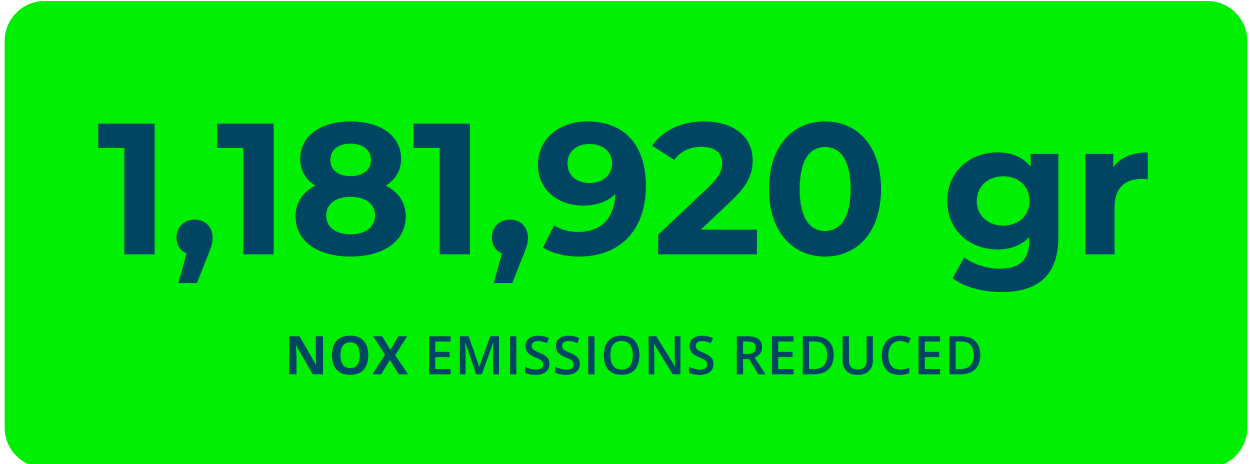
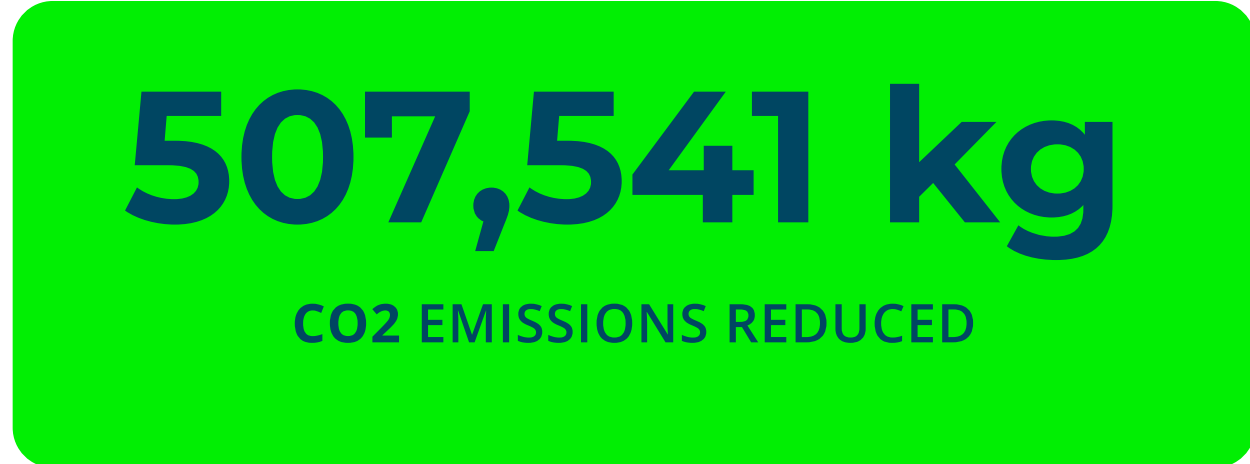
PM 2.5 REDUCTION

4X GREATER

What's the impact?

The table below shows the most common and harmful greenhouse emissions, and how we compare against traditional carriers.

VEHICLE TYPE	CO2 (KG)	NOX (gm)	PM2.5 (gm)	COST TO NHS
PETROL VEHICLE	557,732	1,181,920	60,246	£84,440.68
BICYCLE	297	0 gm	0 gm	£0
CARGO BIKE	32,570.33	0 gm	0 gm	£0
ELECTRIC CAR	2,062	0 gm	566	£290
ELECTRIC SCOOTER	2,062	0 gm	0 gm	£0
ELECTRIC VAN	13,168	0 gm	42,749	£15,674



507,541 kg of CO₂ is equivalent to the emissions produced by driving a petrol car **1.3 million miles**—that's more than **50 trips around the Earth!**

By switching to electric cargo bikes, we've taken the equivalent of 112 petrol-powered cars off the road for an entire year. This reduction is a significant step toward cleaner air and a healthier climate.



By reducing
1,181,920 grams of NOx emissions,
we've prevented
the same amount of
pollution as
removing **60 diesel buses**
from the road
for a year.

This means fewer cases of asthma and other respiratory conditions, especially in urban areas where air quality is often the poorest.



By reducing **16,932 grams** of PM2.5, we've eliminated the equivalent of **6.5 million cigarettes'** worth of particulate pollution.

PM2.5 refers to tiny particles in the air that can penetrate deep into our lungs and even enter our bloodstream. This reduction means cleaner air for everyone, especially vulnerable groups like children and the elderly.



By reducing emissions, we've helped save the NHS an estimated **£68,475.81**. To put this into perspective, this amount could fund **1,370 GP appointments** or **2,280 prescriptions** for asthma medication.



Disclaimer: The comparisons and calculations in this report are based on widely accepted conversion factors and publicly available data. Sources include the [UK Department for Transport](#), [European Environment Agency](#), [World Health Organization](#), [EPA Greenhouse Gas Equivalencies Calculator](#), [NHS England](#), and [NHS Business Services Authority](#). Specific calculations are estimates and intended for illustrative purposes only.

Ready to make a
positive impact?

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